



Faint Print – Cheat sheet

1. Low ink and toner levels

Check your ink cartridge level and if it's a laser printer, try shaking the cartridge to get more use from it. Alternatively replace with a new ink or toner.

2. Toner sticking to your fuser roller

Occasionally, toner can stick to a fuser's upper roller. Try removing your fuser unit and check to see if the upper roller has toner stuck to it. If it does, then it's probably worth replacing it with a new one.

3. A low ink/toner density setting

If your printer is set to low density printing it will print faintly. Click on your printer in 'Devices & Printers.' If it looks like you're printing at a low density, increase it slightly and then try printing.

4. Problems with your transfer roller (laser printer)

Your transfer roller could have something on its surface that's having a detrimental effect on its electrical charge. Try not to touch the surface with your hands as this could make the problem worse but either wipe the surface with a dry cloth or use a can of compressed air to blow it clean.

5. Your printer might be located in an area of low humidity

If your printer is in a room that's got a low humidity level, ink can have a pretty tough job being able to set and dry properly on the page, causing prints that look faint and light. Try moving your printer to another location.